

Distributor Update

- **December Auto-ship:** More than half of our distributors have auto-ship dates through December 12. We began processing these orders last Friday for the December delivery of VaNu. Over 80% of the orders were processed successfully. You can see the tracking number in your dPortal.
 - We have started calling distributors whose orders require additional credit card information. Please feel free to contact Customer Support to help facilitate your order processing and VaNu delivery.
 - Autoship orders will be processed daily starting today.
- **Pre-Launch:** For those enrollees, whose initial applications have not been processed and have not received any product in November, we have enlisted the help of your Sponsors to obtain needed information. Again, feel free to contact Customer Support to help facilitate your application processing
- **December Commission Run for November Orders:** Commission checks for November covering bulk order bonuses, retail capture for preferred customers, check match and unilevel payouts were mailed today. The dPortal commission section will be updated by the start of business on Thursday with details supporting the commission run.
 - As the trinary portion of software is being finalized, we paid 100% of the CV into the unilevel instead of splitting the payment into the unilevel and trinary. We will make any needed adjustments in the commission and bonus run for December.
 - E power bonus tracking and payout will start January 1, 2009. Payouts for November and December will be done manually. Information will be posted on the website.
- **Shipping:** We are sensitive to the cost of shipping and are working with our service delivery partners to lower costs for all order sizes. More information will be available next week.

Thank you,

Michael MacCloskey
Fountain of Life Support Team